PAKISTAN STOCK EXCHANGE LIMITED
Stock Exchange Building, Stock Exchange Road, Karachi-74000
UAN: 111-00-11-22

PSX/N-184	NOTICE	February 15, 2019

Reproduced hereunder the contents of email received from Securities and Exchange Commission of Pakistan on February 14, 2019 regarding ***Mandatory Requirement for placing SECP Queries and Complaints Handling logo/link on website*** for information of all concerned.
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FOR ALL TRE CERTIFICATE HOLDERS OF THE EXCHANGE

Reference to earlier circular # 33 of 2017 dated December 4, 2017 regarding Mandatory Requirement for placing SECP Queries and Complaints Handling logo/link on website.

In this regard, all the regulated persons are advised to ensure the following **latest by February 20, 2019** under intimation to this office;

(i) replace the existing logo of SECP queries and complaints handling with the new logo along with Disclaimer (format given below) and **place the same in the investor related section of their respective websites only, as a Secondary Point of Contact instead of placing it on the main/home page of their respective websites**;

COMPANY'S OWN COMPLAINT HANDLING INFORMATION
DISCLAIMER: *"In case your complaint has not been properly redressed by us, you may lodge your complaint with Securities and Exchange Commission of Pakistan (the "SECP"). However, please note that SECP will entertain only those complaints which were at first directly requested to be redressed by the Company and the company has failed to redress the same. Further, the complaints that are not relevant to SECP's regulatory domain/competence shall not be entertained."*

(ii) the information regarding their compliant handling cell and relevant contact person should appear **prominently at their respective websites as a Primary Point of Contact;** and

(iii) the design/content of the above logo and Disclaimer is not altered/changed and be uploaded as it is.

The above image of the revised SDMS logo is available at the following link:

https://www.secp.gov.pk/document/revised-sdms-logo/?wpdmdl=33577&ind=DQoNCg0KDQoNCg0KDQoNCg0KDQoNCiAgICAgICAgICAgICAgICBSZXZpc2VkIFNETVMgbG9nbyAoSlBFRykuanBn

The regulated persons can download the image using the above link, then link it with the URL (https://sdms.secp.gov.pk/) and place it on their respective websites as per the above specified manner.

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